

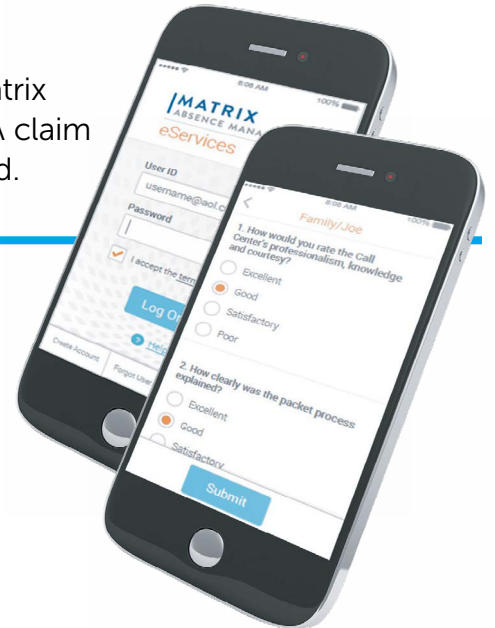
# Matrix eServices Mobile App

## File & manage your leave faster, easier.

If caring for yourself or a loved one takes you away from work, the Matrix eServices Mobile app can help you file a Short-term Disability or FMLA claim and stay on top of your absence, so you always know where you stand.

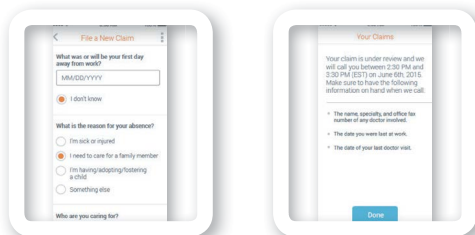
### Download the app now!

Search for "Matrix eServices" in your smartphone or tablet's app store, or scan the code below.



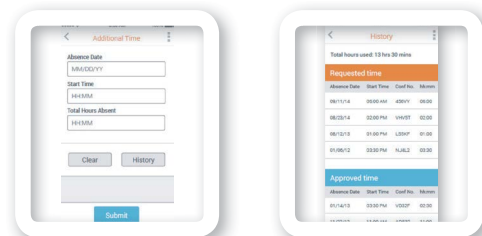
### File a new claim

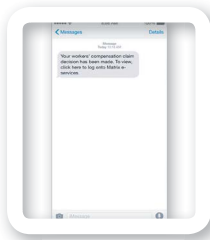
The first step in any new absence is filing a claim. Fortunately, the Matrix eServices Mobile app makes it fast and easy to do that right from your smartphone or tablet.



### Report intermittent absence

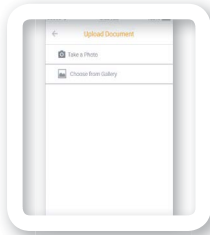
An intermittent absence is when you have a condition that requires you to be absent every now and then. For example, if you were on leave for surgery, you may still have to see your doctor a couple times even after you return to work. You can use the Matrix eServices Mobile app to schedule that intermittent time.





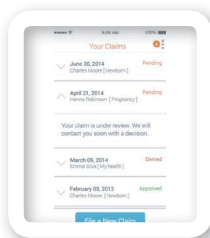
### Text/SMS alerts

Stay informed by enrolling in text/SMS alerts to receive immediate status updates throughout the claims process — in addition to being notified through more traditional methods such as a phone call and/or written notice.



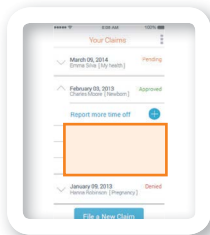
### Upload medical documentation

Speed claim processing by securely uploading medical documentation instantly, right from your iOS® or Android® device — it's as easy as snapping a selfie!



### View your absence claim

Want to see your original claim documentation? Or review the claim packet you received from Matrix? There's no need to search for paperwork—the information is only seconds away with the Matrix eServices Mobile app.



### Stay connected

Have a question? You can email or call your claims examiner with just one click. Have something to say? Give us feedback right from your home screen.

Earnings and eligibility are defined per the policy and/or the summary plan description filed with and/or by your employer.

For more information visit [reliancematrix.com](http://reliancematrix.com).



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