

# If your doctor doesn't know Surest...

The Surest brand is endorsed by UnitedHealthcare, a company broadly recognized by providers and we utilize the Choice Plus network. However, some providers may not recognize the Surest name at first glance.

**Below are some helpful tips to discuss with your provider.**

## Give your doctor's office this information:

- The Surest network is **UnitedHealthcare** and **Optum Behavioral Health** (see member ID card for network details).
- The member ID card has information regarding eligibility.
- Need more information?  
Visit **Surest.com/Providers** or **uhcprovider.com/surest**.

Claim submission details are on the back of your member ID card.

#### Claims

**Surest**  
Payer ID **25463**  
Surest  
P.O. Box 211758  
Eagan, MN 55121  
**Claims will only be accepted at the above Payer ID or address.**

#### Networks

UnitedHealthcare®  
Choice Plus Net work  
**Provider Portal**  
uhss.umr.com  
**Provider Help/ Eligibility**  
1-844-368-6661  
**PreCert**  
1-877-237-0006  


#### Pharmacy

**Optum Rx®**  
Bin 1234567  
PCN 1234  
Rx Group 12345678  
PBM Claims  
Anywhere, ST  
123445-6789  
Policy Number:  
12345678  
**Pharmacies/ Prescribers**  
1-888-999-9999

This card does not guarantee coverage.

**surest**™ **bind** is now Surest.  
A UnitedHealthcare Company Same great health plan. New name.

Insurance coverage for fully insured plans is provided by All Savers Insurance Company (for FL, GA, OH, UT and VA) or by UnitedHealthcare Insurance Company (for AZ, MI, MN, MO, SC and TN). These policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact either your broker or the company. Administrative services for insurance products underwritten by All Savers Insurance Company and UnitedHealthcare Insurance Company, and for self-funded plans, are provided by Bind Benefits, Inc. d/b/a Surest, its affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc. d/b/a Surest Administrators Services, in CA. Stop loss insurance for level funded plans is underwritten by United Healthcare Insurance Company. © Bind Benefits, Inc., d/b/a Surest B2B\_22-AI-255709\_0822