

### **Injuries & Illnesses We Treat**

#### **COMMON AILMENTS**

- Influenza
- Evaluation of weakness
- Falls among the elderly
- Anxiety

#### **NEUROLOGICAL**

- Vertigo
- Headache/Migraine

#### **DERMATOLOGY**

- Cellulitis
- Abscess
- Advanced wound care
- Lacerations

#### **EAR, NOSE AND THROAT**

- Nosebleeds
- Foreign body removal (ear/nose)
- Facial trauma

#### **OPHTHALMOLOGY**

- Corneal abrasion
- Periorbital cellulitis
- Foreign body removal

#### **GASTROINTESTINAL**

- Diarrhea / Nausea / Vomiting
- Dehydration
- Constipation / Fecal impaction

#### **MUSCULOSKELETAL**

- Strains or sprains
- Minor fractures
- Evaluation and treatment of severe back pain
- Evaluation and treatment of suspected DVT

#### **RESPIRATORY**

- COPD exacerbation
- Asthma exacerbation
- Pneumonia
- Croup
- COVID-19

#### **CARDIOLOGY**

- Palpitations
- CHF exacerbation

#### **GENITOURINARY**

- Urinary infections
- Kidney stones
- Foley catheter malfunction
- Urinary retention

#### **PROCEDURES PERFORMED**

- IV placement
- 12 lead EKG
- Administer IV fluids, medications and antibiotics
- Laceration repair (simple to complex): sutures or staples
- Incision & drainage of skin lesions
- Splint injured extremities
- Advanced blood laboratory testing on-site
- Rapid infectious disease testing (flu, strep, mono)
- Catheter insertion: Foley, Coude, suprapubic
- Nasal packing and cautery
- Bronchodilator administration
- IV Medications: diuretics, steroids, antibiotics and antiemetics

### When Not to Call Us

If the patient is experiencing any of the following symptoms, call 911:

- Chest pain
- Stroke symptoms: numbness or weakness on one side, difficulty speaking, swallowing or walking
- Vomiting blood
- Rectal bleeding
- Loss of consciousness
- Loss of vision
- Confusion
- Severe abdominal pain
- Intentional overdose or suicidal thoughts
- Moderate to severe shortness of breath
- Hallucinations



ON-DEMAND HEALTHCARE

Open 8 a.m. - 10 p.m. | 7 Days a Week

**TO REQUEST CARE CALL:** 737-227-1842

LEARN MORE:
DispatchHealth.com



### What is DispatchHealth?

DispatchHealth brings comfortable healthcare to your home.

DispatchHealth is a healthcare delivery service designed to reduce ER visits for non-emergencies and ensure patients with acute healthcare needs get the care they need in a timely manner, so they can return to primary care supervision quickly and conveniently.

DispatchHealth can test for COVID-19, as well as treat people with a known positive test. Our medical teams follow strict protocol to keep our patients safe and wear the proper personal protective equipment (PPE) to every visit.



# How Providers Partner With DispatchHealth

## Refer a Patient by Requesting Care

Request care for a patient by calling 737-227-1842. You can call after hours, on weekends and during holidays. DispatchHealth is available from 8 a.m. - 10 p.m., 7 days a week, including holidays.

## Let DispatchHealth Extend Your Patient Care

A board-certified physician assistant or nurse practitioner and medical technician will arrive at your patients' homes within a few hours in a branded vehicle equipped with the tools and technology needed to diagnose and treat complex medical conditions, while navigating challenging social environments.

## DispatchHealth Will Follow up With Your Team

DispatchHealth fully documents your patients' visits and sends clinical documentation back to you. DispatchHealth bills insurance directly for the care provided and will fax you detailed clinical notes once the patient visit is complete. Additionally, DispatchHealth follows up with every patient within three days and refers back to you for additional care as needed.

### We are in-network with most major insurance companies.

DispatchHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Visit www.DispatchHealth.com/non-discrimination-statement to learn more.